

Notice of Privacy Practices

Effective Date: April 14, 2003: This notice describes how medical information about you may be used and released, and how you can get access to this information. Please review it carefully.

Who will follow this notice: This joint notice applies to our staff, volunteers, board members, business associates, and doctors while they are treating you in our facility. It describes how we will use and share your information, how we are required by law to maintain the privacy of your health information and to provide you with notice of our legal duties and privacy practices with respect to your protected health information (PHI). PHI is information about you, including demographic information, that may identify you and that relates to your health or condition and related health care services. We are required to abide by the term of the notice currently in effect. If you have questions about any part of this notice or if you want more information about our privacy practices, please contact our Chief Privacy Officer in the Administration Office at 727.846.7618.

How we (including our affiliated entities and doctors who are treating you) may use or share your health information: We are committed to protecting the privacy of your health information. The law permits us to use or share your health information for the following purposes:

- **Treatment:** We may use or share your PHI with physicians, nurses, and other health care personnel who provide you with health care services or are involved in your care. For example, your PHI may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose and treat you.

- **Payment:** We may use or share your PHI to obtain payment for your health care services. For example, obtaining approval for payment of services from your health plan may require that your PHI be shared with your health plan. We may also provide your PHI to our business associates such as billing companies.

- **Health Care Operations:** We may use or share your PHI in order to operate our facility. For example, we may use your PHI in order to evaluate the quality of health care services you received or to evaluate the performance of the health care professionals who provided health care services to you. In addition, we report traumas, birth defects, and cancer cases (Florida Cancer Registry) to the departments of health for quality improvement and licensing purposes and quarterly data to the Agency for Health Care Administration (AHCA) as required for licensing. We may also provide your PHI to accountants, attorneys, consultants, and others in order to make sure we're complying with the laws that affect us.

- **Notification and Communication with Family:** We may release your PHI to a relative, close friend, or any other person you identify, information that directly relates to that person's involvement in your health care unless you object. If you are unable to agree or object to the release, we may release information as necessary, if we determine that it is in your best interest based on our professional judgment. We may use or release PHI to notify or assist in notifying a family member, personal representative, or any other person who is responsible for your care to tell them your location or general condition. Finally, we may use or share your PHI to an authorized public or private entity to assist in disaster relief efforts and to coordinate uses and releases to family or other individuals involved in your health care.

- **Required by law, court, or law enforcement:** We may release PHI when a law requires that we report information to a government agency and law enforcement personnel about victims of abuse, neglect, or domestic violence; when dealing with crime; or when ordered by a court.

- **Public Health:** As required by law, we may release PHI to public health authorities for purposes related to preventing or controlling disease, injury or disability; reporting to the Food and Drug Administration problems concerning products and reactions to medications; and reporting disease or infection exposure. We are required to report all births and deaths to the Office of Vital Statistics for certificate purposes.

- **Health Oversight Activities:** We may release PHI to health agencies during the course of audits, investigations, inspections, licensure, and other procedures.

- **Deceased Person Information:** We may release your health information to coroners, medical examiners, and funeral directors.

- **Organ Donations:** We may release your health information to organizations involved in procuring, banking, or transplanting organs and tissues, such as Lions Bank and Life Link.

- **Research:** We may release your health information to researchers conducting research that has been approved by an Institutional Review Board.

- **Public Safety:** We may release your health information to appropriate persons in order to prevent or lessen a serious and near threat to the health or safety of a particular person or the general public.

- **Specific Government Functions:** We may share your health information for military or national security purposes.

- **Workers' Compensation:** We may share your health information as necessary to comply with Workers' Compensation Laws. We report any injuries referred to us from an employer to the Department of Workers' Compensation and any work-related deaths to OSHA. All employees are given information regarding work-related injuries they have referred to us.

- **Appointment Reminders and Health-Related Benefits:** We may use your PHI to contact you to provide appointment reminders or to give information about other treatments or health-related benefits and services that may be of interest to you.
- **Fund-Raising:** We may contact you to participate in fund-raising activities.

Diagnostic and therapeutic information regarding psychiatric, drug/alcohol abuse or sexually transmitted diseases (including HIV status) will not be disclosed without your specific permission, unless required by law.

YOUR HEALTH INFORMATION RIGHTS:

- You have the right to request a limit on certain uses and releases of your health information. We will consider your request, but are not required to accept it. These requests must be in writing and submitted to our Chief Privacy Officer.
- You have the right to choose how you receive your health information. You have the right to ask that we send information to you at an alternative address or by other means (for example, telephone instead of mail, post office box instead of home address). WE must agree to your request so long as we can easily provide it in the format you requested. These requests must be in writing.
- You have the right to see health information. If you would like to review your health records, you may with an employee of CPMP in attendance at all time during the review process.
- You have the right to receive copies of your medical records. These requests must be in writing. There will be a charge for duplication of medical records.
- You have a right to request that we correct or update information that is incorrect or incomplete. We are not required to change your health information. If we deny your request, we will provide you with information about our denial and how you can disagree with the denial. These requests must be in writing.
- You have a right to receive a list of disclosures we have made, except that we do not have to account for the disclosures described under treatment, payment, health care operations; information provided to you; information released based on your written authorization; certain government functions; disclosures of a limited data set (which may only include date information and limited address information); and to correctional institutions or law enforcement in custodial situations. These requests must be in writing and must state a time period, which may not be longer than six years and may not include dates before April 14, 2003.
- You have a right to get a paper copy of this Notice of Privacy Practices. You may request a copy of this notice at any time.

CHANGES TO THIS NOTICE OF PRIVACY PRACTICES:

We reserve the right to change this Notice of Privacy Practices at any time in the future. We reserve the right to make the changed notice effective for health information we already have about you as well as any we receive in the future. We will post a current copy of the notice. Upon request, you may obtain a copy of the current notice by contacting our Chief Privacy Office in the Administration Office at 727.846.7618.

WHEN WE MAY NOT USE OR DISCLOSE YOUR HEALTH INFORMATION:

Except as described in this Notice of Privacy Practices, we will not use or disclose your health information without your written authorization. If you do authorize us to use or disclose your health information for another purpose, you may revoke your authorization in writing at any time.

COMPLAINTS:

If you believe your privacy rights have been violated you may file a complaint with our Chief Privacy Officer or with the Secretary of the Department of Health and Human Services. To file a complaint with our Chief Privacy Officer of Comprehensive Pain Management Partners by dialing 727.846.7618.